



The Florida Center For Library Automation Quarterly Report

FCLA Highlights

E-Resources

On Wednesday, January 6 Wiley-Blackwell executives and their Florida Sales Team traveled to Gainesville for a meeting at FCLA to resolve issues for the SUS e-journal contract for 2010. The meeting was positive and productive, with Wiley-Blackwell offering an acceptable compromise to the SUS proposal. The new contract provides access to Wiley-Blackwell's "Full Collection" and shared access to most content subscribed to individually by the libraries. In addition to participation by all eleven SULS, Nova Southeastern University is participating.

Illuminate licenses

CSUL tasked FCLA to purchase Illuminate licenses for SUL staff. This has been completed and the reimbursements from each SUL are underway. TAG proposed a license to allow for 16 staff moderator accounts, one for each school and each committee plus an extra. So far, five SULs and three committees have assigned moderators, and accounts have been created for those 8. FCLA has twice weekly Illuminate "office hours" open for orientation, questions and other help. We have also enhanced our "Guide to using Illuminate" [<http://fclaweb.fcla.edu/content/fcla-guide-using-illuminate>].

Course Reserves in Mango

FCLA has developed a Test Mango interface to Aleph Course Reserves. (See [Mango page](#) for a screenshot). The result is a public interface with course reserve access points presented as facets, plus many more search features and user options. The new Mango interface, combined with Ex Libris's enhancements in the Aleph Reserves module in V19, provides much improved service to users and staff. Mango will harvest data from Aleph Course Reserves and feed it into Endecca multiple times a day. Currently, users must switch to the Aleph catalog interface to see items on Reserve for their courses. Reserve items can be either electronic or print, owned by the library or temporarily housed by the library.

Florida Digital Archive

The FDA repository tripled in size in 2009, from 17 TB of holdings to 50 TB. We began 2010 with an empty processing queue, having finished processing all archivable packages submitted in 2009 during the holiday break. ◇

Contents

MARCH 2010

- 2 On Request
- 3 FCLA staff professional activities
- 4 Planning and Administration
- 5 ALEPH
- 6 Mango
- 8 E-resources
- 9 Projects
- 10 Digital Collections
- 11 Digital Archive

On Request

A selective listing of services FCLA has provided at the request of the universities.

FIU - Setup in test Aleph the ability for users to request purchase of new items via an Acquisitions request form

UCF / UNF - Created custom Aleph service to load Object Codes in invoice line items after EDI invoice load which will make the process work better for staff

FSU - Assisted in retrieval of content from crashed web site

UF - Created a second custom report in the Aleph client for Cataloger Statistics

FSU - Setup EDI for Monograph ordering with YBP

NCF - Circulation table consultation and support visit (12/3/09)

FAMU - Aleph Course Reserves training visit (1/26/10)

UF - Visited Mead library to assist with Aleph print setup

UNF - Helped troubleshoot campus authentication issue with EZProxy

FIU - Tested adjustments to the patron file load reflecting changes to their PeopleSoft system

FAU - Aleph setup to support medical students in the patron database

FAU - Tested adjustments to the patron file load reflecting their change to UTF-8 format

UF - Modified Aleph cash export file to remove recall fines due to a policy change

FSU, FAU - Created new sets for OAI harvesting from DigiTool

FAU - Imported EADs to Archon

FAU - Created customized DigiTool usage report based on IP location by country

FGCU - Created specialized GenLoad profiles to handle PromptCat load problems

UCF - Worked with UCF Library IT staff to replace workstation IP address configuration in Aleph

FSU - Worked with FSU librarians to prepare catalog displays for FSU Goldstien Library temporary closure

USF - Worked with USF librarians to finalize specifications for Mango requests into Aeon. (Note, Harvard is interested in this solution)

FSU - Re-created/Replaced FSU's header images in the catalog

NCF - Worked with New College librarians to come up with a plan to improve their display of Library Locations and Collections in Mango

FAU - Provided data export services from Aleph for FAU's implementation of Summon

UF - Made changes to the UF Aleph OCLC export merge/overlay functionality per requests from UF staff

FAMU - Added FAMU proxy string to the URLs on Serial Solutions and Netlibrary records in Aleph

On Request continued on pg.3 ◇

FIU - Made the Aleph service “Print Catalog Records - Columnar Format (print-08)” available for the HOL library by modifying appropriate Aleph tables and working with staff to configure table columns per local needs

USF - Assisted in data cleanup in Aleph by running global changes to change second indicator from 9 to blank in tag 035 with OCLC number

USF - Assisted in data cleanup in Aleph by running global changes in HOL library to fix 852 field's 1st indicator for holdings records with non-LC call numbers

FIU - Added these templates to the server so that the templates would be available to all cataloging staff when creating original BIBs

FSU- Created Ad Hoc document holdings report

UF - Working with ALF staff on the Aleph - AIMS (inventory software) interface

UNF- Created custom tabs with a special link to UNF's own quick articles page from UNF's Mango catalog

FCLA staff professional activities

Daniel Cromwell

- ◇ Attended ALA Midwinter in Boston, MA.
- ◇ Named ELUNA Cataloging & Authorities SIG Leader.

Priscilla Caplan

- ◇ Sat on an NEH grant review panel in December.
- ◇ Gave a NISO Webinar on standards for digital preservation in general, and PREMIS preservation metadata in particular, on February 10. The archived presentation is available to SUS library staff; contact Lydia Motyka for access information.
- ◇ Attended a meeting of the steering committee for the University of Michigan, School of Information's preservation internship program.

Claire Dygert

- ◇ Attended ALA Midwinter in Boston to meet with publishers and vendors.
- ◇ Named to editorial board of *Journal of Interlibrary Loan, Document Delivery, and Electronic Reserve*.

Michele Newberry

- ◇ Represented FCLA at the Fall 2009 Coalition for Networked Information (CNI) meeting in Washington, DC December 13-14.

Robert Rodriguez

- ◇ Attended IBM XIV Disk Storage training.

Ellen Bishop, Louis Rosa and Amanda Yesilbas

- ◇ Attended NEFLIN workshop ‘Drupal: Adding Advanced Functionality’.

Planning and Administration

Budget for 10/11

An additional 09/10 reduction of \$138,556 (1.25%) will take effect on July 1 (this was stimulus money in 09/10 that isn't being extended into 10/11). Yet to be determined: an unknown share of whatever cuts to the SUS the Legislature decides this session.

Rapid/ILL

There were 8 SUL participants this year. All of the 09/10 billing and payments are complete. If any other SULs want to join, we need a decision by June 1st.

Library IT transfers

All are complete except FAMU Law, FIU Law, FSU, and UF Law.

Identity Management and Patron Privacy

Over the last quarter, FCLA has developed a comprehensive plan to ensure patron data security and privacy, as well as more authoritative identity management, across all of our servers. In addition to continued removal of social security numbers as identifiers in patron records, we now have a multi-step process outlined to reduce the risk of patron data exposure while retaining data for reporting.

Community & contributions

- ◇ Air Potato Roundup at FCLA 1/30/10: Despite sometimes pouring rain, a group of eight intrepid FCLA volunteers participated in FCLA's third annual Great Air Potato roundup, a part of the City of Gainesville's Great Air Potato Roundup. This effort assist in stemming the spread of the highly invasive exotic species.
- ◇ Heifer International: FCLA donations this quarter: \$65.00
- ◇ Bread of the Mighty Food Bank: FCLA donations this quarter: 127 pounds of food, \$14 cash.

System Administration

- ◇ All Endeca servers were upgraded to RedHat Enterprise Linux 5 to support latest version of Endeca software.
- ◇ The FCLA office network equipment was moved from the building we are no longer renting and reconfigured for new layout.
- ◇ XIV disk storage system in Tallahassee was tested before implementing new storage services.
- ◇ Developed a new plan for FDA storage, in consultation with the DLS archive team. The new architecture will reduce storage costs while maintaining reliability.
- ◇ The Tivoli tape backup was moved from AIX servers to Linux, a continuation of the migration of FCLA's services to new less expensive hardware.

General

FCLA staff held an Elluminate session in January to discuss ‘In Process’ materials and the ‘Get It’ function with interested TSPC members. There was an explanation about what Item Processing Statuses are currently in place, a demo of placing a request in Mango, how Mango handles the requests, and the distribution of reports and how to get them to the appropriate service point. The libraries may be able to make more use of the currently available patron initiated request function in Mango/Aleph.

Added functionality in the Holdings library at FIU’s request to create sets of records based on Aleph client searching. The sets can then be used with other services for database cleanup. The service was already available for work with Bib records, but Ex Libris had not made it available for Holdings. It is now available for all SUL staff.

Acquisitions and Serials

Members of the Acquisitions Subcommittee were invited to FCLA after the face-to-face meeting on February 5th for an open discussion of any Aleph questions or issues. Topics covered were: how to run Acquisitions/Serials type reports in both ARROW and in the Aleph client; how to use EDI for both orders and invoicing in Aleph; issues involved in having real encumbrances with the correct amount in Serials and Standing Orders; and the implementation and various departments involved in the coordination of the FCLA created program, APFeed, that automates the process of data entry from Aleph to either Banner or PeopleSoft financials systems.

Circulation, Reserves and ILL

Aleph Circulation offers multiple types of requests to support user needs. Recently, we have been working on two: Reading Room and Advanced Booking. FCLA presented both of these at the Access Services Subcommittee face-to-face meeting on Thursday, February 4, 2010. We are planning an Elluminate session on all of the Mango / Aleph user request services to help libraries optimize access.

Reading Room functionality is intended to support request and retrieval of in-house use only items, such as those in Special Collections. The patron places a request via Mango for the item they want to view. Staff are notified that a patron has placed a request, and the patron is notified when the book is pulled for their use.

Advanced Booking is a reservation system for resources such as study rooms and equipment. Staff define windows of time available to reserve, and patrons choose an available slot using the Mango interface. The resource is then reserved for their use during that time slot. When the patron arrives, the resource is “checked out” to them. If they do not arrive for their reserved slot within a certain period of time (defined in Aleph by staff), the resource can automatically be released and made available for others. If your institution is interested in reviewing available user request functionality, please send a message to circ@prb.fcla.edu.◇

Mango

renewals/library account end session help

Books and more Digital Collections Quick Articles **Course Reserves**

Course Reserves Search:

 Anywhere Search Start Over

Course Numbers: Course Titles: Instructors:

Enter authors, keywords, call numbers, ISSN, ISBN, or other numbers.
To find an exact phrase, use "quotation marks."

Created a way to use the LibGuides API to display relevant links to LibGuides in Mango.

Created a data pipeline and public catalog interface in Mango for Aleph Course Reserves. Above is a snapshot of how Course Reserves can be presented to the users as a 3rd or 4th tab.

University of Central Florida Libraries

Ask a Librarian Articles & Databases Online Journals Off-campus Access Interlibrary Loan

Home Find Services How Do I? Collections About Branch Libraries

Previous Catalog Interface | **Course Reserves** Comments

Signed in as JOSHUA loans/renewals holds my account sign-out help

Books and more Digital Collections Quick Articles

Search for articles and other resources

authorship and modernity Anywhere Search Start Over

Search: 'authorship and modernity':

See Library Guides for these topics:
[Aesthetics](#)
[Ecology](#)
[Philosophy](#)

Need more articles or better precision?
For full access to more articles and better search capabilities, you can use one of UCF's Libraries hundreds of databases.
Click on [Articles and Databases](#) to find a database that is right for you, or [Ask a Librarian](#) for advice.

Source(s):
[Business Source Premier](#) (1 matches at this source)
[Academic Search Premier](#) (40 matches at this source)
[OmniFile Full Text Mega](#) (64 matches at this source)

Narrow Results By:
TOPIC
[Poetry](#) (9)

Top 57 results + more

1 2 3 4 5 6 Next sorted by: rank | title | author | year | database

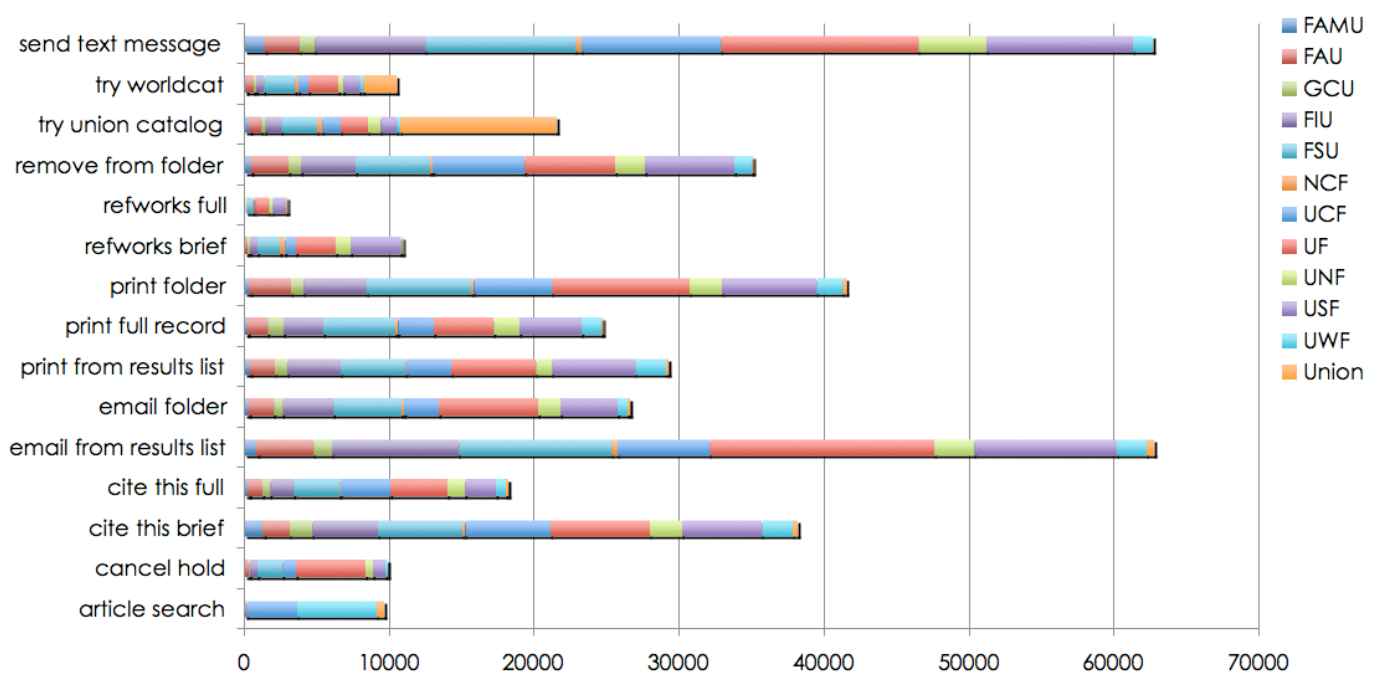
More Mango

FCLA did a first test load of the U.S. Dept. of Energy (DOE) OSTI records into Mango for UF to evaluate. The records are generated from metadata in the OSTI Information Bridge [<http://www.osti.gov/bridge/>], which provides access to over 230,000 records for full-text documents and bibliographic citations of DOE research report literature. Very few of these e-documents are cataloged by GPO, so they aren't covered by the GPO depository library program or covered by existing records in the SUL catalogs. The records will be available in the union Mango and the individual Mangos for UF and any other SUL that desires it. FCLA is beginning work on a full Mango test load for the SULs to review.

And even more ...

- ◇ Implemented the Publishing history record field for display in Mango.
- ◇ Enhanced the UBBorrow Mango patron interface based on feedback from testers.
- ◇ Improved the way Endeca indexes titles to improve relevancy ranking of search results.
- ◇ Worked on improving the functionality of hold requests for in-process items in Mango by adding an email to Technical Services staff.
- ◇ Finished upgrading Mango/Endeca test servers so all versions of Mango and Endeca are up to date.
- ◇ Implemented fix for the SFX link in Quick Articles allowing the SFX service to find more sources of full-text articles; implemented other small enhancements to Quick Articles.
- ◇ Began creation of a version of Mango that will work with the Solr/Lucene search engine instead of Endeca.
- ◇ Implemented validation of password change request in Mango.
- ◇ Worked with the PSPC OPAC Subcommittee to establish priorities for future development of Mango.
- ◇ Quickly implemented an enhancement to display the searchbox at the bottom of the results list.

More Mango Statistics, November 2007 to January 2010



E-resource Access and Management Activities

E-resource Licensing

Negotiated a 50% reduction of price cap and technology fees for the SUS 2010-2012 Web of Science contract.

Brought negotiations with Wiley-Blackwell to conclusion, significantly reducing access fees from previous contract.

Continued to work with FCS and ICUF institutions to explore collaborative e-resource licensing opportunities.

SFX

Ran monthly updates from ExLibris to add and update targets (i.e. ejournal packages) and software.

Added and configured targets for libraries on request, including:

- ◇ CHADWYCK_PAO_PERIODICALS_ARCHIVE_ONLINE_COLLECTION
- ◇ MISCELLANEOUS_FREE_EJOURNALS
- ◇ Optical Society of America
- ◇ Ebsco Business Source Premier
- ◇ Ingenta
- ◇ Wiley Interscience
- ◇ American Accounting Association
- ◇ Springer Link Journals Standard
- ◇ ELSEVIER_SD_SCIENCE_DIRECT_COMPLETE
- ◇ Informaworld

Coordinated with the RapidILL implementation by sending ejournal data from SFX to Rapid.

Completed institutional specific requests:

- ◇ Installed new header in SFX for USF
 - ◇ Resolved problem with MARCIt for USF
 - ◇ Fixed Gale parser problem for UWF and USF
 - ◇ Fixed many problems with Object portfolios (mostly reported by USF)
 - ◇ Fixed problem with Lexis-Nexis for FAMU
 - ◇ Modified Target display order for USF
 - ◇ Applied CRC_ENGNETBASE updated parser for FAU
-

Metalib

- ◇ Ran monthly updates from ExLibris which add and update databases and configurations to search them.
 - ◇ Coordinated with the FCLA MANGO team on QuickArticles and with the Libraries on request in configuring which databases to be searched.
 - ◇ Assisted SUL librarians with Metalib problems, customization of the Metalib user interface, and other configuration issues.
 - ◇ Examples of institutional requests:
 - ◇ Activated CQ Weekly
 - ◇ Activated Credo Reference
 - ◇ Installed new Metalib Banner for USF
 - ◇ Fixed sorting problem in Metalib
 - ◇ Reported problems with various Metalib resources to Ex Libris
 - ◇ Fixed authentication problem with a Metalib Resource for USF
-

Projects

UBorrow

A UBorrow workshop was held at FCLA on December 10, 2009 for the UBorrow Development Partners group. The group consisted of two staff members each from FGCU, FSU and UCF who agreed to participate as partners with FCLA in developing the UBorrow service. The purpose of the workshop was to provide hands-on training for Aleph ILL so that the Development Partners would be able to place and respond to requests, and provide feedback to FCLA on needed improvements to the Mango-Aleph ILL UBorrow solution. Since the workshop, the group has continued to test on their own as well as meeting weekly via Elluminate and participating in discussion via listserv. FCLA continues to develop the Mango-Aleph ILL solution in response to the group's feedback.

In addition to testing the Mango-Aleph ILL UBorrow solution, the group has been reviewing the functional requirements proposed by the CSUL UBorrow Functional Task Force and the draft policies developed by the CSUL UBorrow Policies Task Force. The group is also investigating how a Mango-ILLiad UBorrow solution might work. To reflect this expanded scope, two additional members were added to the Development Partners group, one each from UNF and UF. An orientation session for these new members was held via Elluminate on February 1, 2010. The group as a whole met in person on Friday, February 5, 2010 with FSU Dean



Picture: 2010 Access Services F2F Meeting
Photograph by Dr. Barbara Stites, FGCU

Julia Zimmerman and guests from the Access Services Subcommittee and TAG.

The group's efforts will ultimately lead to an assessment of Aleph ILL and ILLiad based on each system's ability to meet the functional requirements for an unmediated borrowing system. This data will be provided to CSUL for a final decision on which back-end system will best meet UBorrow functional and service goals.

Highlights and project updates are available at <http://fclaweb.fcla.edu/content/uborrow-pilot-project>.

Single Bib Pilot Project

We continued to work with liaisons at FSU, UF and USF in analyzing data, proposing merge specifications and setup of the test database. We have run a test merge at least 3 times, working on improving the process each time. For example we have reduced the number of keyword indexes to

make it possible to index the data much more quickly. There are currently 6,360,276 bibliographic records when the UF, FSU and USF are merged. This number may change depending on changes to the draft merge specifications.

Several ad hoc and Arrow reports were created to support overlap analysis and identify data for cleanup.

OCLC Reclamation

The UF reclamation processing by OCLC was completed in late November 2009. Since then work has been going on by UF staff to process unresolved records and at FCLA to convert and load new or changed OCLC numbers to UF's database from cross-reference files provided by OCLC after each processing run during the reclamation. As of February, 10th the loading of OCLC numbers to Aleph has been completed. ◇

Digital Collections

- ◇ The Florida Historical Quarterly was migrated from DLXS Textual Collections to DigiTool. See <http://palmm.fcla.edu/fhq>.
- ◇ Digital Collections mounted four IEICE journals when the publisher ceased supporting access to back issues. The issues are now available to the four subscribing libraries on our new e-journal server, Florida OJ (<http://journals.fcla.edu>).
- ◇ We have a new contributor to Archives Florida: Broward County Library – Bienes Museum of the Modern Book. Museum staff added their first EAD to DigiTool in early January and expect more to come.
- ◇ Service Pack 26 was applied to DigiTool test on December 17 and in production on January 31, 2009.

New Digital Collections Reports

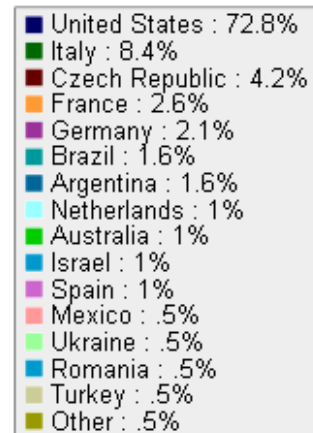
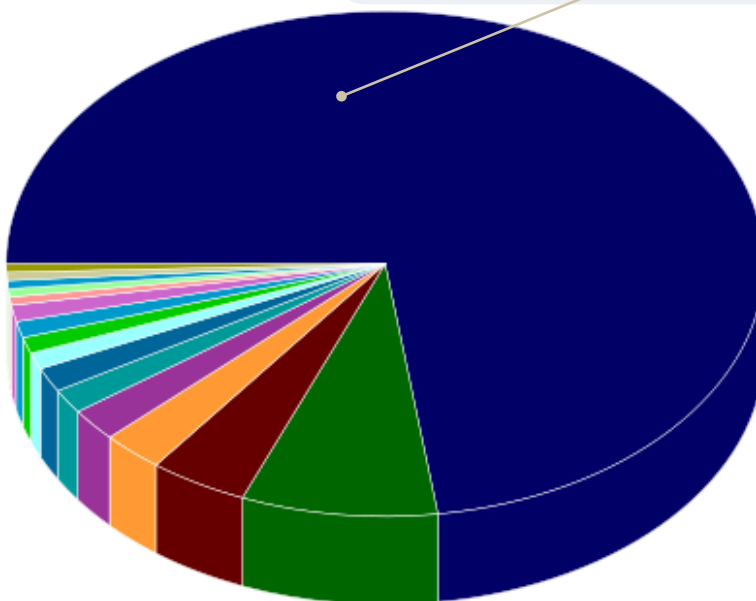
In addition the annual and fiscal year digital collections and ETD usage reports, three new interactive reports are now available:

- ◇ Usage by Selected Date Range, which allows you to view a date range by selecting begin and end dates from a calendar.
- ◇ Most Popular Titles, which dynamically selects the most viewed items within a search base at any given time and then allows you to link to the items within DigiTool.
- ◇ Geo Use, which shows in pie chart format the percentage of usage by country for any collection.

IP Address Geolocator Chart

Code

Geo Use shows in graph format the percentage of usage by country for any collection.



Digital Archive

- ◇ As of February 22, the FDA contains 222,854 packages (25,138,784 files) 54.14TB (one copy). This represents a growth of 17,290 packages (6.34 TB) since the last quarterly report.
- ◇ Based on a need for a tool to create METS descriptor files for Submission Information Packages (SIPs) to be archived in the FDA, FCLA developed and demonstrated a prototype for a simple, web-based tool that will enable Affiliates to create METS for submission both to the FDA and for upload into DigiTool. At the same time, UF demonstrated its METS tools, and Affiliates have been asked for input to determine the next steps for this project.
- ◇ In an attempt to minimize storage medium costs, the FDA repository will move from the current two disk master AIP storage architecture to a hybrid system of one tape copy and one disk copy. This change is anticipated to be completed by the end of 2Q 2010, and will have no impact on the continuity of FDA production operations.
- ◇ In February, the FDA put into production two mechanisms to speed the archiving of submitted packages:
 - a. As part of the package registration process, a copy of each submitted package is immediately sent to the FDA server in Tallahassee, enabling us to submit packages to the Ingest queue for archiving immediately after registration instead of waiting for a nightly backup. Having an immediate copy of all registered packages in Tallahassee also provides added assurance that hardware failures in Gainesville will not result in loss of packages that have been submitted to the FDA but not yet archived.
 - b. A package registration daemon now continuously checks for new packages sent to the FDA server from the FTP server and automatically registers them. This means that packages sent to the FDA over the weekend will be promptly registered and will be ready for archiving.
- ◇ All FDA Affiliates now have access to a set of interactive FDA reports customized for their institution. These reports provide real-time information about all new packages received by the FDA and their processing status, and also include a list of all packages rejected by the archive along with the exact reject messages. Affiliates can track the exact progress of their information packages in the archiving process.

