

2020 Conference & Exhibitor Registration Cancellation – in affect as of March 17, 2020

Any cancellation requests made related to COVID-19 will be honored and FLA will provide you a full refund. We chose to waive our cancellation fee because we know of the uncertainty about travel these days and ever-changing guidelines by health officials. ***However, we simply ask that you consider the following before making the decision to cancel:***

The FLA board is currently in discussions with the hotel venue to explore potential alternate dates in 2020 at the same location and will make a decision about the Annual Conference within the next two weeks.

Should FLA opt to reschedule its conference:

- Hotel reservations would automatically roll forward to the new dates.
- Registration would roll forward to the new dates.
- Presentations would roll forward to the new dates.
- Vendors/exhibitor registrations would roll forward to the new dates.
- Honors and awards would roll forward...

We're committed to making any decision we make as seamless as possible for you.

If the conference is rescheduled and you are unable to attend at that time, rest assured that full refunds will be processed for you and any hotel reservations cancelled with no penalty.

This is unprecedented for us all. If you are able to hold off your cancellation until April, we will be back in touch with further details. If you must make your decision now, we understand and will honor your request.

Thank you, stay healthy and we appreciate your support.